

GBUK Group Statement on Coronavirus 16 March 2020

To whom it may concern,

GBUK Group is a proud supplier of medical devices into the UK and the EU, and always works hard to ensure customers and patients receive a continuous supply of quality products, regardless of the political, economic or health environment at the time.

GBUK Group has a strong supply chain, built on long-term business relationships and multi-site production wherever possible and is working closely with all its manufacturers during the evolving Coronavirus situation.

GBUK Group has healthy stock levels, after prudently maintaining EU Exit level stock at the time of the Coronavirus outbreak and to date has continued to receive stock from all its manufacturers.

GBUK Group welcomes small contingency orders from customers to ensure the medical device supply chain is well populated and products are held as close as possible to the end user patient.

GBUK Group has robust business continuity plans in place and is confident it is doing all it can to ensure customers and patients continue to receive unhindered access to high quality products.

GBUK Group is working closely with the UK Department for Health & Social Care to support the national response, whilst continually refining its own contingency plans, based on the latest information available.

However, GBUK Group recognises that the government move to the 'delay' phase and increased 'social distancing strategies', such as school closures and encouraging home working, could mean GBUK despatch capacity is temporarily reduced.

GBUK therefore asks all customers to help support efficient and prioritised order processing, by consolidating orders where possible, to avoid GBUK receiving multiple small orders on the same day for despatch to the same delivery address and to ensure the prompt payment of all invoices.

Yours faithfully

GBUK Group